

QES POLICY

Boffi S.p.A. has adopted a Quality, Environment and Safety Management System as an instrument to guarantee Stakeholders the achievement of high quality, reliability, product competitiveness, maximum respect for the Environment as well as the health and safety of Workers and Employees.

Boffi's Board of Directors confirms the decision to maintain and continuously improve the Management System in accordance with the requirements of ISO 9001 International Quality Standards, ISO 14001 for the *workplace's environmental* management in order to promote company competitiveness, respect for the Environment, and the health and safety of Workers and Employees.

Within the mindset of continuous improvement in this regard, **Boffi S.p.A.** hereby undertakes the following priority commitments:

- Focus on resources in order to improve overall quality, with regard to products as well as services. Customer satisfaction can be measured with indicators that will help track customer complaints and service levels;
- Constantly improve the company's socio-environmental policy, programmes and performance, in light of technological developments, scientific knowledge, consumer needs and community expectations;
- Develop new products, guaranteeing and ensuring their quality, durability, safety and respect for the environment;
- Starting with the definition of new activities or the revision of existing ones, consider safety aspects as core and essential content, with particular reference to the main risks identified in the RAD [Risk Assessment Document]: chemical and carcinogenic risk, manual handling of loads, and risks related to use of work equipment;
- Actively involve company personnel, making them aware that only through collaborative and continuous improvement applied day by day at a personal and team level can tangible and significant results be achieved;

- Adopt information initiatives and team activities inside and outside the company in order to promote and enhance the sensitivity of staff and customers to the environment;
- Ensure that all workers and employees are trained, informed and aware regarding how to carry out their duties safely and assume their Occupational Safety Responsibilities through their involvement or that of their representatives;
- Work in compliance with environmental and occupational health and safety legislation, as well as internal regulations and all requirements arising from contractual agreements with third parties;
- Analyse all the environmental aspects regarding current processes or any new processes with the aim of defining and achieving goals and benchmarks for improving environmental performance and preventing and/or containing any form of pollution. Specifically, Boffi is committed to controlling the atmospheric emissions produced by the company business and the production and differentiation of the waste, focusing on proper disposal and recycling of waste;
- Monitor energy, water and raw material consumption;
- Consider, when making the choice of suppliers, the attention they place on producing their products and services according to the criteria of an environmental management system. Suppliers who are able to provide products and services that conform to the Boffi environmental management system will be better considered;
- Carry out business in order to ensure that the entire business structure (executives, managers, designers, plant engineers and installers, purchasing and maintenance services, workers, etc.) participates, in accordance with their responsibilities and duties, in achieving the safety targets assigned in such a manner that:
 - The design of machinery, plants and equipment, workplaces, operating methods and organizational aspects are implemented in such a way as to safeguard the health of workers, business assets, third parties and the community in which the company operates and carries out business;
 - Information on company risks is made available to all workers, and the training of the latter is carried out and updated with specific reference to the employee's job and duties;
 - Quickly, effectively and diligently deals with emerging needs during work activities;
 - Promotes cooperation between the various company units, as well as cooperation with entrepreneurial organizations and external bodies or authorities;
 - All applicable laws and regulations are respected, procedures are formulated and company standards identified are properly followed;

- Company activities are also managed with the aim of preventing accidents, injuries and occupational illnesses. This goal shall be kept in mind with regard to design, operations and maintenance, including the cleaning of workplaces, machinery and plants.

- Ensure that the Policy outlined herein and its management system are understood, implemented and maintained at all levels of the company's organization;
- Communicate in a clear manner the guiding principles outlined in this document to all stakeholders and interested parties.

The Employer

Paolo Boffi

The CEO/Managing Director

Roberto Gavazzi

Lentate sul Seveso, Italy. January 14th, 2019.