

Invoice n. **XXX_2019**

CUSTOMER'S DATA

Name	Mario
Surname	Rossi
Address	
City	
Phone	
E-mail	
Guarantee subject	
Model	
Main finish	
Dealer	
Order confirmation n.	
Date	

PRODUCT LIST

Furnishings	<input type="checkbox"/>	Taps	<input type="checkbox"/>
Worktops	<input type="checkbox"/>	Shower trays / Boxes	<input type="checkbox"/>
Hoods Design Boffi	<input type="checkbox"/>	Sanitary fixtures	<input type="checkbox"/>
Hobs Design Boffi	<input type="checkbox"/>	Washbasins	<input type="checkbox"/>
Sinks Design Boffi	<input type="checkbox"/>	Bathtubs	<input type="checkbox"/>
Shelves	<input type="checkbox"/>	Mirrors	<input type="checkbox"/>
Chairs/ Stools	<input type="checkbox"/>	Lighting	<input type="checkbox"/>
Tables	<input type="checkbox"/>	Fans	<input type="checkbox"/>
Shelving systems / Bookcases	<input type="checkbox"/>	Accessories / Spare parts	<input type="checkbox"/>
Wardrobes	<input type="checkbox"/>	Other	<input type="checkbox"/>

PRIVACY / We inform you that your personal data acquired will be processed in compliance with current EU legislation for the protection of personal data, the General Data Protection Regulation – GDPR n.679 / 2016, for the sole purpose of activating the guarantee. To receive more information please send an email to privacy@boffi.com

Subject matter:

Boffi S.p.A. guarantees the quality of all its products, covering possible manufacturing defects concerning any element manufactured by Boffi S.p.A. and sold by it. In case of manufacturing defects Boffi will replace the product completely, or will provide all components needed for a complete restoration of the product free of any additional charge. Any manufacturing defect must be acknowledged by Boffi's personnel or personnel authorized by Boffi.

The guarantee is limited to Boffi products only and does not cover:

- damages caused by leaks / malfunctioning to objects, materials or any other element that is not part of the aforesaid authorized replacement.
- disassemble and reassembly of the Boffi product to be replaced and all the furniture or structural parts that might be related to it.
- transportation costs.

It is understood that:

- a) possible differences in colour or grain are not considered as defects when veneered wood is assembled with solid wood parts;
- b) that possible differences in planarity are not considered defects when doors in veneered wood are placed near doors with solid wood frame.

Validity:

The guarantee is valid only with regard to purchases made through Boffi S.p.A. or through an authorized Boffi S.p.A.'s dealer (the "Dealer") and consists in the substitution or repair, free-of-charge, of the defective elements, ascertained upon testing and recognized as such by Boffi S.p.A. or by its representatives. The validity of the contract guarantee is subject to the purchaser providing Boffi S.p.A. with the guarantee certificate, duly completed in every part and bearing a numbered certified protocol. The Dealer shall activate on line the guarantee and shall deliver the guarantee certificate to the purchaser. The purchaser must verify that the guarantee certificate contains the purchaser's correct identification data, a complete list of the purchased products and that it is delivered to the purchaser together with the product's data sheets including the technical features and user and maintenance instructions.

Duration:

The duration of the guarantee is three years. The guarantee is valid as of the date of the tax receipt and/or the delivery note given to the purchaser. In any case, the guarantee shall have a start date 6 months from the date of the delivery bill issued by Boffi S.p.A. to the Dealer. In order to activate the three-year guarantee the Dealer shall fill in the Guarantee Certificate, within a 6 months span from the Boffi invoice date, available in the restricted area of the www.boffi.com website. If it is agreed that installation must be made by the Dealer, the Dealer shall inform Boffi S.p.A. of any delay in the installation phase.

The Guarantee shall not be applicable:

- to defects or damages deriving from fair wear and tear of the products or from its improper use;
- to defects or damages deriving from failure to follow user instructions, or cleaning and maintenance suggestions included in the product data sheet;
- to inevitable small tone variations on all materials and finishes due to long-term exposure to natural or artificial lighting, to fumes or to natural aging process. Therefore possible replacements may have some differences if compared to the original finishes. This issue can not be used as a cause for a complaint or product return;
- to defects or damages caused by woodworm, long-term use of the product in unsuitable environment with excessive heating or humidity or other abnormal climatic conditions;
- to defects or damages caused by faulty installation or from alterations, adulterations, modifications or repairs made by the purchaser or any third parties. The Guarantee shall expire in the event of:
 - defects or damages to the single components caused by faulty installation or use of defective hydraulic and electrical components by non specialized personnel and/or which do not comply with the laws and regulations in force in the Country;
 - defects or damages to the single components arising from transportation;
 - damages to the single components deriving from disassembly, assembly, installation, adulterations and modifications when done by the purchaser without express authorization from Boffi S.p.A.;
 - defects or damages to elements and/ or structures which house electrical appliances not installed by Boffi S.p.A. or the Dealer;
 - defects or damages deriving from the use of goods produced by third suppliers not sold by Boffi S.p.A.

Extension:

the three-year guarantee is valid for all accessories, taps, washbasins, bathtubs, spare parts, complementary items, including previously substituted parts whose guarantee shall expire at the same time as the original guarantee.

Electrical appliances:

electrical appliances, as they are independent from the composition in which they are installed, are covered by the manufacturer's guarantee, against which it has to be asserted for any defect.

GUARANTEE CERTIFICATE

Reserved to:

XXX_name + XXX_surname
XXX_City

Order confirmation n. :

XXX_Order confirmation n.

Date :

XXX_activation date

Expiration date :

XXX_activation date + 3 years

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